

## 10th District Court of Appeals Technology Plan

In accordance with Local Rule 22, this Technology Plan provides an overview of the Tenth District Court of Appeals' utilization of technology in the delivery of court services and maintenance of judicial operations. The applications outlined in this Plan include both public-facing technologies serving litigants, attorneys, members of the public, and other justice system stakeholders, as well as internal technology systems utilized by judicial officers and court staff.

The purpose of this Plan is to:

- Define how the Court uses technology to support its requirements for case management, case filing, recordkeeping, efficient communications, and administrative functions.
- Provide a comprehensive list of the Court's IT environments.
- Assist the Court in more readily identifying opportunities for improved efficiency and cost savings through the use of technological solutions; and
- Promote the alignment of IT initiatives with the goals of the Court.

### A. Case Management

The Court uses the following applications to manage their docket and related case records (e.g., case management software, digital notification applications, party check-in software, etc.):

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible
FCJS	Docket	Public docket on web	Clerk

*Courts may want to cross reference their Case Management plans pursuant to Sup.R. 5.*

### B. Dispute Resolution

The Court uses the following applications to conduct dispute resolution proceedings (e.g., online dispute resolution, online mediation, etc.):

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible
Outlook	Communication with parties	email	Court Administration

### C. Filing

The Court uses the following applications to manage the filing of court documents (e.g., electronic filing, electronic signatures, electronic payment, etc.):

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible

<b>e-Flex</b>	<b>e-filing</b>	<b>Web account and email</b>	<b>Clerk</b>

**D. Fiscal**

The Court uses the following applications for financial management and accounting:

<b>Application</b>	<b>Purpose</b>	<b>How Users Receive Instructions</b>	<b>Dept/Role Responsible</b>
<b>MUNIS</b>	<b>Accounts Payable</b>	<b>Online</b>	<b>Auditor</b>
<b>Sherpa</b>	<b>County Budget</b>	<b>Web Account</b>	<b>OMB</b>

**E. Hearings**

The Court uses the following applications to conduct hearings and related proceedings (e.g., remote hearings, digital recording software, judicial dashboard/e-bench, etc.):

<b>Application</b>	<b>Purpose</b>	<b>How Users Receive Instructions</b>	<b>Dept/Role Responsible</b>
<b>FCJS</b>	<b>Notice of Hearings</b>	<b>Mail</b>	<b>Clerk</b>

**F. Public Access**

The Court uses the following applications to provide access to the public (e.g., live streaming of hearings, online docket access, online calendar, etc.):

<b>Application</b>	<b>Purpose</b>	<b>How Users Receive Instructions</b>	<b>Dept/Role Responsible</b>
<b>Web Page</b>	<b>Information</b>	<b>Public Web Page</b>	<b>Data Center</b>
<b>YouTube</b>	<b>Remote Public Access to Hearings</b>	<b>Web Site</b>	<b>Court/It Director</b>
<b>Telephonic Interpretation Program</b>	<b>Interpreting Services for People at our Front Counter</b>	<b>Telephone</b>	<b>Court Administration</b>

**G. Special Accommodations**

The Court uses the following applications to provide services for participants needing special accommodations (e.g., Language Line, virtual remote interpreting, assistive hearing):

<b>Application</b>	<b>Purpose</b>	<b>How Users Receive Instructions</b>	<b>Dept/Role Responsible</b>
<b>ZOOM</b>	<b>Remote Hearings</b>	<b>Email</b>	<b>Court Administration</b>
<b>DCR</b>	<b>Hearing Assistance</b>	<b>In Person</b>	<b>Court Administration</b>
<b>Telephonic Interpretation Program</b>	<b>Interpreting Services for People at our Front Counter</b>	<b>Telephone</b>	<b>Court Administration</b>

**H. Website**

The Court uses the following application in the development and maintenance of its website:

<b>Application</b>	<b>Purpose</b>	<b>How Users Receive Instructions</b>	<b>Dept/Role Responsible</b>
<b>Kentico</b>	<b>Website Design and Maintenance</b>	<b>Internal Only/Training</b>	<b>Court It Director/Data Center</b>